

# Career Opportunities



## PERSONAL LINES SERVICES (JOB # 65997)

If you're passionate about helping people protect what matters most to them, as well as innovating and simplifying processes and operations to provide the best customer value, then Nationwide's Property and Casualty team could be the place for you!

The Personal Lines Services team is made up of two core functions: call centers and processing centers. Our team includes more than 2,000 associates serving members, agents and business partners across the country. We handle more than 8 million service calls and 14.5 million processing transactions annually. When members need support for auto and property insurance, we answer the call.

**Insurance Services Representative II:** Responsible for providing an effortless customer experience through phone interaction in addition to e-mail, chat and text regarding personal lines insurance policies from customers, agents, third parties, and business partners while contributing to individual and team performance expectations. Provides first time final resolution and proactive solutions.

If you're interested in this Nationwide opportunity, please visit [Insurance Services Representative II, Personal Lines - San Antonio](#) to apply!

For our current Personal Lines Call Center opening, please contact Carmen Botello at [botelc1@nationwide.com](mailto:botelc1@nationwide.com).

Nationwide, a Fortune 100 company based in Columbus, Ohio, is one of the largest and strongest diversified insurance and financial services organizations in the United States. Nationwide is rated A+ by both A.M. Best and Standard & Poor's. An industry leader in driving customer-focused innovation, Nationwide provides a full range of insurance and financial services products including auto, business, homeowners, farm and life insurance; public and private sector retirement plans, annuities and mutual funds; excess & surplus, specialty and surety; pet, motorcycle and boat insurance. For more information, visit [www.nationwide.com](http://www.nationwide.com).